

Divisions of Family Practice Attachment Mechanisms

The various Divisions of Family Practice GP4Me project included the development of “attachment mechanisms”, essentially ways and means to locate a family physician for those patients who do not have one. The Divisions do not maintain a “roster” of GPs, because that roster could change daily. However, many of the Divisions have established a process that could be helpful to pediatricians and their transitioning patients.

For information by Division about family physician attachment mechanisms and connections to specialty by Division, see below.

Abbotsford Division of Family Practice

T: 604.746.3302

W: www.divisionbc.ca/abbotsford

LOCATING A FAMILY PHYSICIAN

Patients can access a list of family physicians accepting patients. However, at the time of printing this document, there were no physicians taking new patients and a wait list established. However, Abbotsford has a youth health centre that accepts transitioning patients. Community pediatricians wanting to transition a patient can contact Foundry at 604.746.3392 or info@foundryabbotsford.ca. This clinic runs three times a week, and includes nurse practitioners (who provide consistent care), family physicians, medical residents and an RN. Their website is <https://foundrybc.ca/abbotsford>. The clinic sees patients from the age of 12 to 24, and their goal is to attach these patients by that time and have them ready to navigate the adult healthcare world.

Pathways: This Division has Pathways set up and it does include family physicians accepting referrals, but they rarely note availability to take new patients.

LOCATING AN ADULT SPECIALIST

Pathways: This Division has Pathways set up and it does include most specialists

Burnaby Division of Family Practice

W: www.divisionbc.ca/burnaby

E: burnaby.findadoctor@divisionsbc.ca

LOCATING A FAMILY PHYSICIAN

The Patient Attachment Initiative (PAI) is a streamlined approach to matching unattached patients to primary care providers in Burnaby. Patients can fill out the [online waitlist registry](#) and, with the information provided, will be matched with a Family Doctor or Nurse Practitioner. This process increases the chance to get an intake appointment with doctors that might otherwise not accept new patients due to their practice capacity. Due to the limited number of doctors that may accept new patients, the PAI cannot guarantee a match. For questions, email burnabypatients@divisionsbc.ca.

Pathways: Burnaby based family doctors with sub-specialties can be found on Pathways.

LOCATING AN ADULT SPECIALIST

Information unavailable at this time.

Campbell River & District Division of Family Practice

T: 250.897.2358

W: www.divisionbc.ca/campbellriverdistrict

LOCATING A FAMILY PHYSICIAN

The Campbell River & District Division of Family Practice is supportive of patients finding a family physician. A list of physicians who are taking new patients is compiled monthly and posted to the Division's [website](#) as well as to FETCH Campbell River. Patients are asked to contact the clinic directly. All clinic contact information and other community health resources are available on FETCH - <http://campbellriver.fetchbc.ca/>

LOCATING A SPECIALIST

Pathways: The Campbell River & District Division of Family Practice has launched Pathways and both GP and Specialist information will include referral forms; wait times; specialist areas of practice; and accepting or not accepting new patients. This information is not available to the public but is searchable by physician members.

Central Okanagan Division of Family Practice

W: www.divisionsbc.ca/cod

Locating a Family Physician

The attachment work in this Division is winding down. However, they are currently looking for ways to identify family practices with an interest and capacity to take on transitioning patients. It is an ongoing challenge to find a family physician in Kelowna as many physicians are working only at drop in clinics.

Locating an Adult Specialist

Information unavailable at this time.

Central Interior Rural Division of Family Practice

W: <https://www.divisionsbc.ca/central-interior-rural>

LOCATING A FAMILY PHYSICIAN

On a monthly basis, CIRRD staff contact clinics in the region to identify if there are any physicians taking new patients. That information is updated and provided on the [CIRD website](#). In both the communities of Williams Lake and 100 Mile House unattached patients can see a physician at a walk-in clinic.

Pathways: Pathways is set up and the majority of family physicians are on it however, the listing does not include whether family physicians are accepting new patients at this time.

LOCATING AN ADULT SPECIALIST

Pathways: Pathways is set up and the majority of specialists are on it.

Central Island Division of Family Practice

W: www.divisionsbc.ca/central-island

LOCATING A FAMILY PHYSICIAN

If patients live in Parksville/Qualicum, without a family doctor:

<https://surveys.divisionsbc.ca/pam.aspx>

If patients live in Port Albenri, without a family doctor:

<https://surveys.divisionsbc.ca/Survey.aspx?s=9548d970683b45d8851c234b6024393c>

LOCATING AN ADULT SPECIALIST

Pathways: The Central Island Division is part of Pathways.

Chilliwack Division of Family Practice

T: 604.795.0034 (Chilliwack, Agassiz, Harrison)

T: 1.844.795.0034 (Hope and Fraser Canyon)

W: www.divisionbc.ca/chilliwack

LOCATING A FAMILY PHYSICIAN

This Division has a Patient Attachment Mechanism (PAM) and is currently accepting applications. There is a waitlist and patients are attached on a first come, first serve basis. Patients can register online or call if you have no access to a computer/internet.

Pathways: Pathways is set up and the majority of family physicians are on it. They do not use Pathways to note whether family physicians are accepting new patients.

LOCATING AN ADULT SPECIALIST

Pathways: Pathways is setup and the majority of specialists are on it.

Comox Valley Division of Family Practice

T: Central Referral Administrator: 250.898.1074

W: www.divisionbc.ca/comox

LOCATING A FAMILY PHYSICIAN

This Division has a process for attaching patients to a family physician, the Central Referral Mechanism. A referral form is filled out and faxed to the central referral number and the patient is matched to a family physician. Referral forms can be obtained by contacting the Central Referral Administrator. The pediatrician can fill in this form with the patient's consent (or sign on behalf of the patient with their verbal consent). At this time, there is no wait list, but this can change.

Pathways: Pathways was launched in October 2017 in partnership with Campbell River & District Division. GP information includes referral details but does not include whether they are taking new patients.

LOCATING AN ADULT SPECIALIST

Pathways: Pathways was launched in October 2017 in partnership with Campbell River & District Division. Specialist information includes whether taking new patients.

Cowichan Division of Family Practice

T: 250.597.2227

W: www.divisionsbc.ca/cowichan-valley

LOCATING A FAMILY PHYSICIAN

Are you without a family doctor, and live in a Cowichan community? Contact the Cowichan GP Referral Line gpforme@cvidfp.ca | 250-597-2227 for help finding a GP in your area. Visit the Cowichan Division website to access the online GP referral mechanism (link is found at the bottom of the right hand menu bar).

Pathways: Pathways is available in Cowichan.

LOCATING AN ADULT SPECIALIST

Pathways: Pathways is available in Cowichan.

Delta Division of Family Practice

T: 604.943.5591

W: delta.fetchbc.ca

LOCATING A FAMILY PHYSICIAN

Patients or the office MOA can register on the FETCH website (<http://delta.fetchbc.ca/>) under South Delta Residents Looking for a Family Doctor webpage. This list is on a “first come, first serve” basis.

Pathways: Delta Division does use Pathways, but only one GP is listed due to his interest in sports injuries.

LOCATING AN ADULT SPECIALIST

Information unavailable at this time.

East Kootenay Division of Family Practice

W: www.divisionbc.ca/east-kootenay

LOCATING A FAMILY PHYSICIAN

This Division does not have a formal attachment mechanism. The Pediatrician or the patient/family would call around to the clinics and see if anyone will take them. Often GPs are more willing to take a new patient if another family member already sees that GP. Also, if the Pediatrician were to speak with the GPs (they all know each other), that may also help. In most cases, patients have a GP who then referred them to the pediatrician, and they experience care from both.

Pathways: Do not currently have Pathways, but plan to explore it in the future if some of the specialists in the area or the MSAs with the hospitals are willing to joint fund it.

LOCATING AN ADULT SPECIALIST

Pathways: Do not currently have Pathways, but plan to explore it in the future if some of the specialists in the area or the MSAs with the hospitals are willing to joint fund it.

Fraser Northwest Division of Family Practice

W: www.divisionsbc.ca/fraser-northwest

LOCATING A FAMILY PHYSICIAN

High needs patients will be prioritized, and all patients looking for a family doctor may add their name to our waitlist. Due to the high volume of unattached patients in our community and shortage of doctors accepting new patients, we are only able to offer the waitlist at this time.

Pathways: Fraser Northwest was the birthplace of Pathways. Family physicians are listed and acknowledge if taking patients. The only proviso is that a family physician may take only patients with a certain diagnosis. All pediatricians that are listed on Pathways have access

to Pathways and will be able to look up physicians who are accepting patients which means that they accept all kinds of patients. Referral form is available via Pathways.

Fraser Northwest Division of Family Practice participates in the [Public Pathways Community Services Directory](#).

LOCATING AN ADULT SPECIALIST

Pathways: Division does have Pathways and adult specialists are listed.

East Kootenay Boundary Division of Family Practice

W: www.divisionbc.ca/kb

LOCATING A FAMILY PHYSICIAN

The East Kootenay Division of Family Practice does not currently have a formal attachment mechanism, and is in the process of recruiting new family physicians. The Pediatrician may only accept a new referral from a family physician or nurse practitioner. Currently family physicians will only accept patients that are being referred by the emergency departments. In rare cases, the family physician will accept a patient's family member.

Pathways: Specialist and family practitioners are in the process of completing surveys for Pathways set up. The Division expects to launch Pathways in early 2020

LOCATING AN ADULT SPECIALIST

Information unavailable at this time.

Langley Division of Family Practice

T: 604.510.5081

W: www.divisionbc.ca/langley

E: ellen.peterson@ldfp.org.ca

LOCATING A FAMILY PHYSICIAN

To enquire about Langley physicians accepting new patients call the Langley Division of Family Practice at the number listed. With the community growth rate and number of retiring physicians, numerous patients are looking for a family physician and typically no practices are able to accept new patients. To access wait times for Walk In clinics in the Langley area access online: www.medimap.ca

Pathways: Langley family physicians are not listed on Pathways.

LOCATING AN ADULT SPECIALIST

Pathways: This division uses Pathways and specialists are listed.

Mission Division of Family Practice

W: www.divisionsbc.ca/mission

LOCATING A FAMILY PHYSICIAN

The Mission Division of Family Practice is a local non-profit society of community-based Primary Care Physicians. The Division gives the opportunity to work collaboratively not only with Doctors of BC, the GPSC, and the Ministry of Health, but also local municipalities and community agencies. Our goal is to enhance patient care and build a network of support for Family Physicians through education to create a health community.

Led by Mission family doctors, the Mission Primary Care Access Clinic aims to help patients who do not have a family doctor to find one. Patients or the pediatrician's office can book an appointment at the clinic to be seen by a physician, and they will work with the patient to attach to a doctor in the community.

Pathways: This Division does use Pathways.

LOCATING AN ADULT SPECIALIST

Pathways: This Division does Pathways for referrals.

Nanaimo Division of Family Practice

T: 250.591.1200

W: www.divisionbc.ca/nanaimo

LOCATING A FAMILY PHYSICIAN

This Division did try a formal attachment mechanism, however it did not work and so now have a more informal referral system in place with the community (GP to GP). Patients and physicians can call the Division office on 250.591.1200; however success will vary depending on GPs available to take on new patients.

Pathways: This Division uses Pathways.

LOCATING AN ADULT SPECIALIST

This Division uses Pathways.

North Peace Division of Family Practice

W: www.divisionsbc.ca/north-peace

LOCATING A FAMILY PHYSICIAN

This Division has 3 physicians with open practices and so don't need an attachment mechanism as they are taking on patients.

Pathways: This Division uses Pathways.

LOCATING AN ADULT SPECIALIST

Pathways: This Division uses Pathways.

North Shore Division of Family Practice

W: www.divisionbc.ca/northshore

LOCATING A FAMILY PHYSICIAN

North Shore Division uses a fully automated system and North Shore residents are asked to visit nsgplink.ca where they can fill out a form and find the list of GPs in their area who are currently accepting new patients.

Pathways: They do have Pathways. No family physicians taking on patients are listed. There is now pediatrician access.

LOCATING AN ADULT SPECIALIST

Pathways: They do have Pathways which lists specialists. There is now pediatrician access.

Northern Interior Rural Division of Family Practice

W: www.divisionbc.ca/nird

LOCATING A FAMILY PHYSICIAN

Patients are typically attached to a clinic and a team rather than a specific GP. Patients and physicians to look up clinic in area and call to make an appointment.

Pathways: This Division uses Pathways.

LOCATING AN ADULT SPECIALIST

Pathways: This Division uses Pathways.

Pacific Northwest Division of Family Practice

W: www.divisionbc.ca/pacificnorthwest

E: nhalbauer@pnwdivisionbc.ca

LOCATING A FAMILY PHYSICIAN

The Pacific Northwest Division of Family Practice has an operational Pacific Northwest FETCH with a patient GP attachment support, located on the right-hand side of the FETCH website for each Pacific Northwest community. This include a GP attachment database can help patients, families, clinicians, and specialists with attachment to local family physicians.

Please find the link below to the GP attachment section, once registered you will receive a message automatically for each community detailing how to connect with a local GP:

<https://pacificnorthwest.fetchbc.ca/patientregistry/finddoctor.html>

Physicians can email Nicole Halbauer at nhalbauer@pnwdivisionbc.ca who will try to assist with the attachment process in the area.

LOCATING AN ADULT SPECIALIST

Pathways: This Division does have Pathways set up, for Specialists.

Powell River Division of Family Practice

W: www.divisionbc.ca/powellriver

LOCATING A FAMILY PHYSICIAN

While this Division does not have an attachment mechanism in place, there are 8 clinics in Powell River that can be contacted directly by patients or physicians:

[Marine Medical Clinic](#)

Dr. Jacques duToit: 604.485.2430

Dr. Brigitte Dohm: 604.485.7222

Dr. Nicholas White: 604.485.9200

The Medical Clinic Associates: 604.485.6261 <https://powellrivermedicalclinic.ca/>

Harvie Medical Clinic: 604.485.0136

Dr. Pieter Rossouw: 604.485.4877

Family Tree Health: 604.485.9213

Powell River Medical Clinic (also a Walk-In Clinic) 604.485.5501 <http://powellriverclinic.ca/>

Pathways: Active as of May 2018.

LOCATING AN ADULT SPECIALIST

Pathways: Active as of May 2018.

Prince George Division of Family Practice

T: 250.561.0125

W: <https://www.divisionsbc.ca/prince-george>

LOCATING A FAMILY PHYSICIAN

Pediatricians can refer patients to the Blue Pine Clinic: 250.596.8100.

Pathways: Is active in Northern Health.

LOCATING AN ADULT SPECIALIST

Pathways: Is active in Northern Health.

Richmond Division of Family Practice

W: www.divisionbc.ca/richmond

LOCATING A FAMILY PHYSICIAN

Richmond Division has no attachment mechanism in place.

Pathways: This Division does have Pathways with Family Physicians listed in it.

LOCATING AN ADULT SPECIALIST

Information unavailable at this time.

Ridge Meadows Division of Family Practice

T: 778.840.7001

W: <https://www.divisionsbc.ca/ridge-meadows>

E: santunes@divisionsbc.ca

LOCATING A FAMILY PHYSICIAN

This Division has a website that lists family physicians who are taking new patients. The Division also produces a list of family physicians taking new patients and that is sent to the discharge coordinator. A community paediatrician could also obtain this list by calling Sara Antunes at the number listed or by emailing her at radmin@divisionsbc.ca.

Pathways: This Division has Pathways, however at January 2018 they are in the process of adding family physicians.

LOCATING AN ADULT SPECIALIST

Pathways: This Division has Pathways and specialists are listed.

Rural & Remote Division of Family Practice

W: <https://divisionsbc.ca/rural-and-remote>

LOCATING A FAMILY PHYSICIAN

Patients are typically attached to a clinic and a team rather than a specific GP. Patients and physicians to look up clinic in area and call to make an appointment.

Pathways: This Division uses Pathways.

LOCATING AN ADULT SPECIALIST

Pathways: This Division uses Pathways.

Sea to Sky Division of Family Practice

W: www.divisionsbc.ca/seatosky

LOCATING A FAMILY PHYSICIAN

There is a directory of family physicians and clinics on the webpage.
<https://www.divisionsbc.ca/seatosky/GPDirectory>

Pathways: This Division does not currently list family physicians on Pathways.

LOCATING AN ADULT SPECIALIST

Pathways: This Division lists specialists on Pathways.

Shuswap North Okanagan Division of Family Practice

T: 250.833.6826

W: www.divisionsbc.ca/shuswap-north-okanagan

E: tkirkman@divisionsbc.ca

LOCATING A FAMILY PHYSICIAN

This Division did not do GP For Me and they do not have a formal attachment process. However a request can be sent to Tracey Kirkman who can be emailed at tkirkman@divisionsbc.ca.

Pathways: The Division has just recently launched Pathways; however there are no family physicians listed as there are none openly taking on new patients.

LOCATING AN ADULT SPECIALIST

Pathways: The Division has just recently launched Pathways; it is used as a referral for specialists.

South Island Division of Family Practice

W: www.divisionsbc.ca/south-island

LOCATING A FAMILY PHYSICIAN

The SIDFP does not maintain a list of family physicians accepting new patients. The Division refers all those looking for a family doctor to <http://www.victoriamedicalsociety.org/>

Pathways: South Island based family doctors with subspecialties can be located on Pathways.

LOCATING AN ADULT SPECIALIST

Pathways: Division Member family physicians have access to specialist and referral information via Pathways.

South Okanagan Similkameen Division of Family Practice

T: 250.498.5051

W: www.division.ca/sos

LOCATING A FAMILY PHYSICIAN

Children in need of a family doctor, and living in the communities of Oliver, Osoyoos and Okanagan Falls, can call hospital administration at the South Okanagan General Hospital (250.498.5051) to make a request. They will then be connected to one of the area family doctors who is accepting patients on a rotational system under the Initiative 'Every Child Gets a Family Physician'.

In Penticton and Summerland, the Division is managing a [Patient Attachment List](#). People in need of a primary care provider can register on the list and we will attach them to the first available provider (GP or Nurse Practitioner) who has capacity.

Youth can also access primary care through [Foundry Penticton](#): we have physicians working there two afternoons each week. Referrals from schools etc are being sent here.

Pathways: This Division uses Pathways.

LOCATING AN ADULT SPECIALIST

Pathways: Have discussed the integration of Pathways in their Division; however, they are currently not using Pathways.

Sunshine Coast Division of Family Practice

W: www.divisionsbc.ca/sunshine-coast

W: <http://sc.fetchbc.ca/>

LOCATING A FAMILY PHYSICIAN

This Division participates in Fetch and physicians accepting new patients are listed [here](#). There is currently no social worker outside of the VCH Sechelt Hospital.

Pathways: This Division is on Pathways.

LOCATING AN ADULT SPECIALIST

Pathways: This Division is on Pathways.

Surrey North Delta Division of Family Practice

W: www.divisionbc.ca/SND

LOCATING A FAMILY PHYSICIAN

This Division has a patient portal that can be used by both patients and physicians. This portal can be accessed using the following website <https://www.divisionsbc.ca/SND>. On this page at the top right-hand side is a 'click here' link under the title 'do you need a family doctor'. This then takes you to a form' once the form is completed information about doctors to contact will be provided to you on your computer screen. The contact list that the Division has of physicians who are taking on new patients is updated every 3 months.

Pathways: This Division does have Pathways setup which lists some Family Physicians, but not all are accepting patients.

LOCATING AN ADULT SPECIALIST

Pathways: This Division does have Pathways set

Thompson Region Division of Family Practice

W: www.divisionsbc.ca/thompson-region

LOCATING A FAMILY PHYSICIAN

In November 2016, the Kamloops Primary Care Waitlist was created and is being managed

by HealthLinkBC (8-1-1) for people in the Kamloops area who are looking for a primary care provider and do not currently have one. Local area residents can call 8-1-1 to be placed on the list to be connected to a primary care provider as added capacity becomes available.

Pathways: This Division launched Pathways at the end of September 2016. It contains contact and referral details for family physicians and clinics.

LOCATING AN ADULT SPECIALIST

Pathways: This Division launched Pathways at the end of September 2016. It contains contact and referral details for specialists.

Vancouver Division of Family Practice

W: www.divisionbc.ca/vancouver

E: vancouver@divisionsbc.ca

LOCATING A FAMILY PHYSICIAN

The Division does not have a portal for the general public, but works with health care providers directly to find family physicians and nurse practitioners for unattached patients living in Vancouver. You can contact pai@vancouverdivision.com to establish a referral partnership. A referral is made by completing and submitting a one-page form by fax. Formal clinical documentation should accompany the referral. This will be reviewed by the clinical team for prioritization and shared with the patient's new provider once accepted. Referred patients will be contacted by the team directly.

Pathways: The Vancouver Division has Pathways set up, and if a pediatrician would like to join (which they encourage), please contact vancouver@pathwaysbc.ca. Pathways is an online referral tool that lists family doctors and specialists in BC. It offers current and accurate referral information, including appointment wait times and areas of expertise for specialists, clinics and health services. Family doctors can also be listed as providing specialty services to their FP colleagues. Such areas of practice include primary care Obstetrics and Sports Medicine.

Victoria Division of Family Practice

W: www.divisionbc.ca/victoria

LOCATING A FAMILY PHYSICIAN

The VDFP doesn't have a particular attachment process; there is no central attachment activity.

Pathways: This Division uses Pathways, however, family physicians are not listed.

LOCATING AN ADULT SPECIALIST

Pathways: This Division uses Pathways and specialists and referral information is listed.

White Rock - South Surrey Division of Family Practice

T: Central Registry 604.531.1888

W: www.divisionsbc.ca/whiterock-south-surrey

LOCATING A FAMILY PHYSICIAN

White Rock-South Surrey residents can check www.medimap.ca/wrss/familydoc for family physicians in the community who are currently accepting new patients.

Pathways: This Division does have Pathways however it does not list family physicians.

LOCATING AN ADULT SPECIALIST

Pathways: This Division does have Pathways and it lists specialists.