

www.PathwaysBC.ca



Public Directories



Medical Care Directory

Information about doctors and medical clinics in BC.

[Go to Medical Care Directory](#)



Community Service Directory

Publicly available services and programs, in participating communities.

[Go to Community Services](#)

Clinician Login

[Log in to Pathways](#)

[Forgot your password?](#)

[I have an Access Key](#) · [Request access](#)

For access:
Select Request access



Pathways

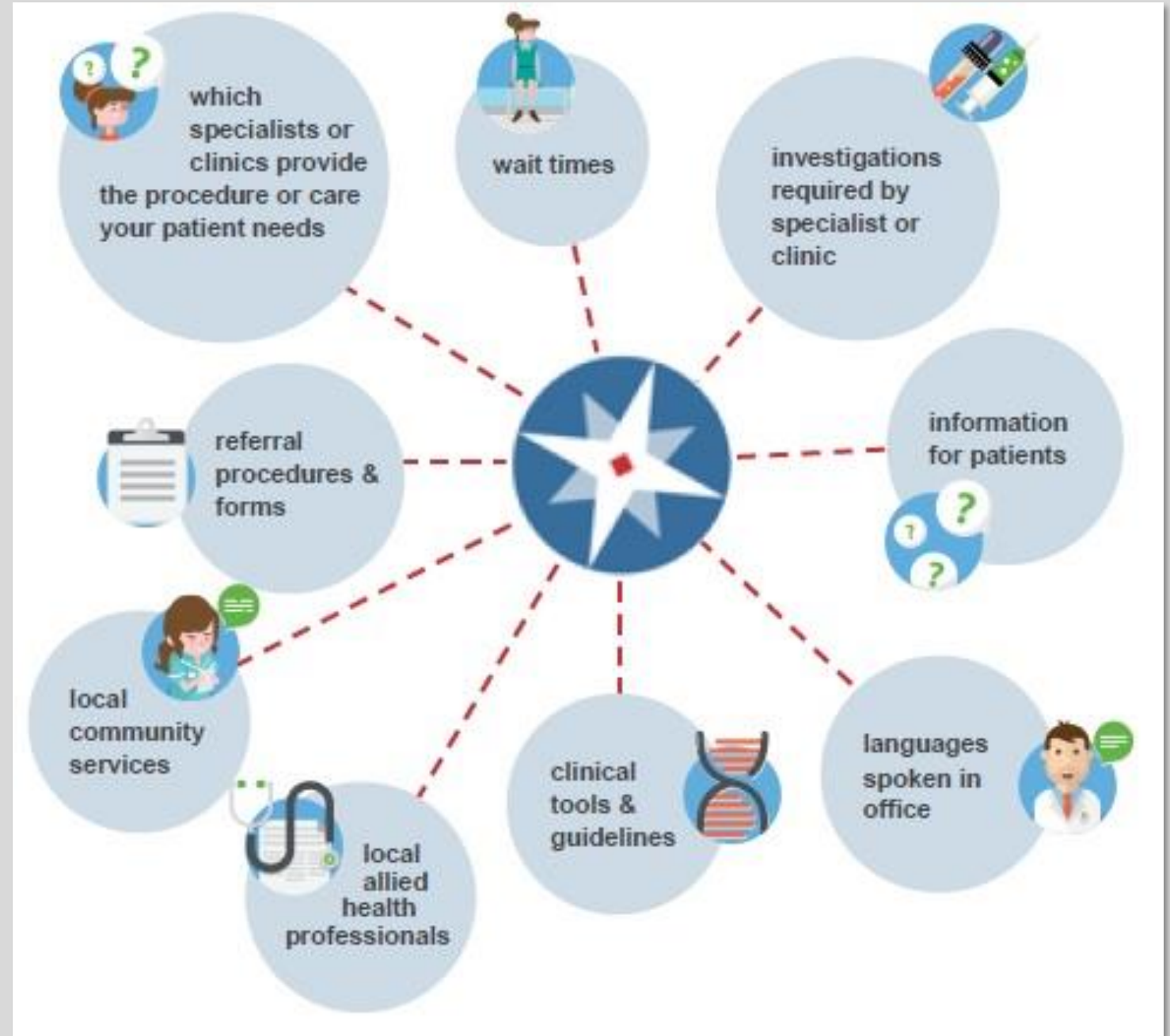
What is Clinician Pathways?

Pathways is an online resource created by family doctors and their teams to provide information about specialists and referrals as well as Community Services, PCN Supports and more!

Pathways is a registered non-profit.

Pathways is funded as part of the Physician Master Agreement. Kelly Cox is a Specialist rep on Pathways Board

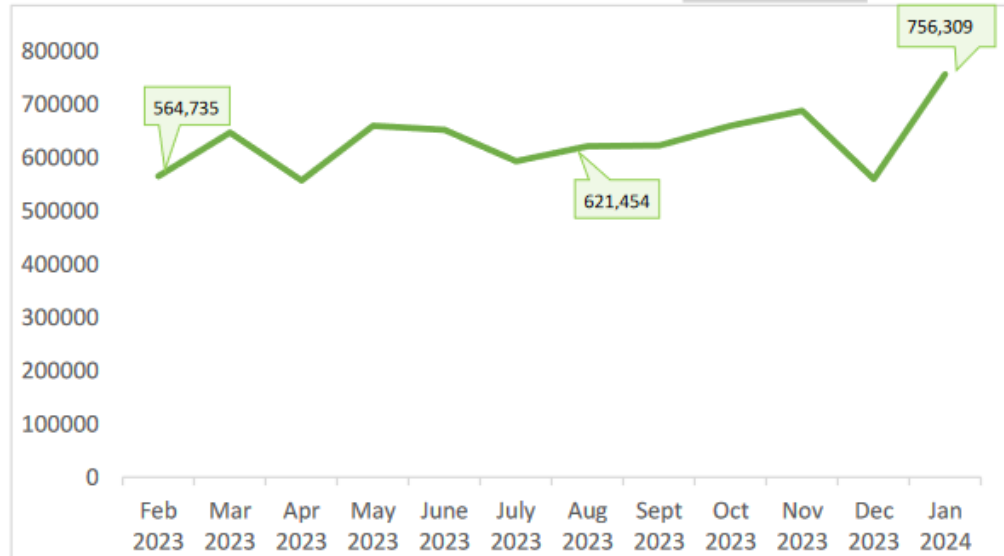
Pathways is a success story of the community-driven innovation enabled by BC's unique Joint Collaborative Committees. National, International interest.






Pathways by the Numbers

Total Page views last 12 months **7,577,321**



 **64,940**

Unique Visitors Last Month



1,383

Specialist Referral Clinic Listings



7,064

Community Specialist Listings



2,209

of Forms



3,751

of Clinic Tools, Patient Info & Pearls

Close to **100% of Family Practice** offices in BC use the Pathways directory regularly

Increasing # of Specialists using Pathways daily to support their work

98% of Community Based Specialists in BC are listed in the directory



Pathways Directory & Tools Evaluation

Independent evaluation of Pathways

97%

report that Pathways has improved the referral process

IMPROVED
PATIENT CARE

Shorter Wait Times

Pre 2.9 → Post 3.8

Faster Appointment Confirmations

2.9 → 3.7

Better SP / Patient Matches

3.3 → 4.2

More Efficient Referral Process

3.5 → 4.2

Improved GP / SP Relationships

3.7 → 4.0

Increased Office Efficiency

3.8 → 4.3

INCREASED
EFFICIENCY

Very
Poor

Poor

Fair

Good

Very
Good



Pathways Evaluation

Pathways reduced workplace stress

- Health Information Technology (HIT) is a known contributor to physician stress & burnout
- Pathways may be one of the only technology platforms that has been demonstrated to reduce workplace stress and increase efficiency
- 58% reduction in stress related to referrals after Pathways implementation



3 browser tabs for everyday work

(Also an API for EMR/EHR integration)

1. EMR
2. Up to Date
3. Pathways for
 - Specialists including telehealth services & local protocols for referral
 - Patient resources/handouts emailable in bundles from Pathways
 - Point of care clinical resources and tools
 - Community services
 - Latest public health updates in banner



Pathways: a Curated Gateway to the Internet

In addition to being directory of Specialists, Clinics and Services, Pathways is a **curated gateway** to internet sites & tools.

There are many useful websites but it can be overwhelming to remember them all & navigate to what you need.

- Bugs and Drugs
- GPAC
- Healthlink
- BCCDC
- Choosing Wisely
- PAD
- BC Cancer
- SOGC
- BCCSU



Pathways helps you land on the page you need, from the most useful and trusted websites, when you use the Pathways search.



Home

Resources

Forms

Favourites

You

Search





2 Main Ways to Navigate Pathways

The Blue Button



As Pediatricians, you will generally want to SELECT either the SPECIALTY of:

[Pediatrics](#)

Or

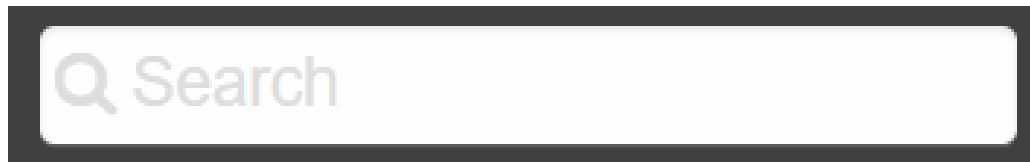
[Psychiatry Child and Youth](#)

And then navigate to

- Patient Info or
- Clinician Tools

Or

The Search Bar



Pathways

DEMO



including:

- 2 main navigation options
- emailing patient info
- care pathways
- advice tab
- infections Bugs and Drugs
- training videos in Help ? tab

For fillable webforms

- Send a message to mbriere@pathwaysbc.ca asking to be registered for the FILLABLE WEBFORMS